



# PATCHMASTER™

THE DRYWALL REPAIR SPECIALISTS™

## HERE'S WHAT YOU CAN EXPECT ON YOUR PATCH

### 1

### Before We Begin



#### PARKING

We'll be most efficient if we can park our vehicle as close to the entrance as possible; if there are parking restrictions, let us know.



#### ACCESS

We will need full access to the area to be fixed. All belongings and furnishings must be moved before we begin work\*.



#### ELECTRIC/WATER

We will need access to power for our tools and fans. We will also need access to water.

(Exterior source or washroom)

If there are limits, let us know.



#### MOLD/ WATER DAMAGE

The patch area must be dry prior to patching. We highly recommend that any source of moisture has been addressed before we start working. If the area is not dry when we arrive to patch, we will not be able to complete the job.\* Mold resistant products available if desired.



#### QUOTE

If there are any discrepancies between what we quoted and the need we find on site, we will update the quote, review with you and proceed if approved.

## 2

## On The Job



**Debris:** We will clean up and put all debris in garbage bags for your disposal unless other arrangements have been requested.



**Dust:** PatchMaster will work to minimize dust by using dust extracting tools, advanced containment tools such as ZipWall®, and proper area preparation.



**Facilities:** Our technicians will need access to bathrooms. We will use your guest bath unless directed differently.



**Job Time:** Drying times vary, so we may need to schedule another appointment to complete the job. Please allow fans, heaters or blowers on (possibly overnight) as instructed by your PatchMaster.

## 3

## After The Patch



**Review:** Your satisfaction is our number one priority, your feedback helps us to improve our service. We will forward you a request for a quick review and appreciate you taking the time to respond.



**When the Dust Settles:** Enclosed please find a PatchMaster microfiber cloth for your use. While we do everything we can to minimize dust, some dust will remain in the air after we leave. Over time dust will settle, which is why we provide this cloth to you.

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## General Information



**Painting:** Painting services vary from location to location. These services may include paint matching, corner to corner painting or room painting. In all cases, paint colors will vary due to age of paint, fading, paint type or other factors.



**Texture:** Texture matching is an art not a science. PatchMaster has a stellar track record in matching even the most complicated textures. However, if your needs are beyond our skillset, we will let you know. We will not take on a job we can not complete to your satisfaction.